

**Government of Jammu & Kashmir**  
**DIRECTORATE OF GEOLOGY & MINING**

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**Subject: Redressal of Grievances - reg.**

**CIRCULAR**

It has been observed that there is huge pendency w.r.t. Grievances/Complaints received from the various quarters (online/offline), which was forwarded to sub-ordinate Offices for report/reply. The concerned quarters did not submit the report / reply of the Grievances/Complaints pertaining to their Office in a time bound manner inspite of various instructions issued from time to time by the higher authorities in this regard. A serious view has been taken with regard to the pendency of Grievances/Complaints.

In order to clear the pendency w.r.t. Grievances/Complaints received from various quarters (online/offline), it is impressed upon all the District Mineral Officers and other concerned sections of this Department to submit the report / reply of the Grievances/Complaints forwarded to their Offices on priority, enabling this Office to apprise the higher authorities in a time bound manner.

  
10/10-2022  
**Director,**  
**Geology & Mining Department,**  
**JK (UT) Govt., Jammu.**

No: 498/C-Adm/DGM/JKIGRAMS/2022-23/5357-64

Dated: 10-10-2022

Copy to:

1. Chief Drilling Engineer, Geology and Mining Department, Srinagar.
2. Joint Director, Geology and Mining Department, Kashmir/Jammu.
3. Sr. Drilling Engineer, Geology & Mining Department, Kmr/Jmu.
4. Officer Incharge Website, Geology and Mining Department, Jammu.
5. Geologist Grade-I, Geology and Mining Department, Jammu.
6. All District Mineral Officers, Geology and Mining Department, J&K.
7. Drawing and Disbursing Officers-I, II, III & Central, Geology and Mining Department, Jammu/Kashmir.
8. Notice Board/Stock File.